



How does the MDU advisory team help before incidents occur?

Read our scenario on confidentiality to find out more.

MDUConnect



The scenario

The police are investigating an incident related to the Offences Against the Person Act, with one of the client's patients identified as a suspect. Does the practice need to respect patient confidentiality?



How the MDU helped

A doctor on the MDU's medico-legal helpline is on hand to advise the practice manager about when they can share patient information in the public interest.



What happened next?

The police later arrested
and charged the patient.



We offer your clients a
24-hour medico-legal
helpline staffed by
qualified doctors and
dental professionals.



Insurance with real-world guidance

MDUConnect – we include, as standard, MDU corporate membership, giving your clients direct access to advice and guidance from doctors and lawyers with real-world experience, providing market-leading guidance to help reduce the chances of a clinical negligence claim.

mduinsurance.com/contact

This dilemma is an example of the types of call we receive to our advice line.

This information was correct at publication on 3 November 2025. Any guidance is intended as general guidance for members only. If you are a MDU member and need specific advice relating to your own circumstances, please contact one of our advisers.

specialist